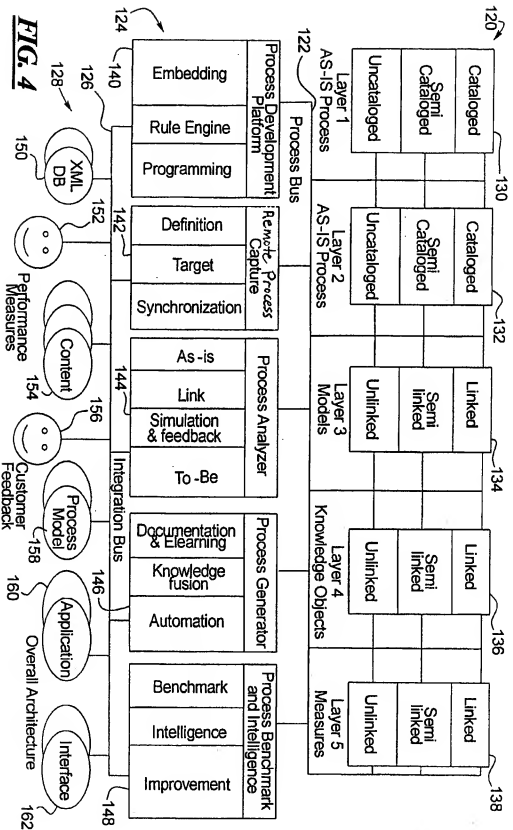
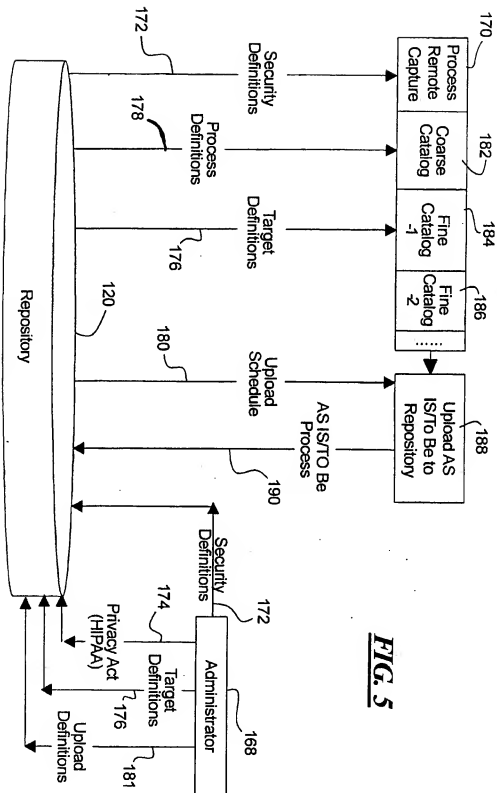


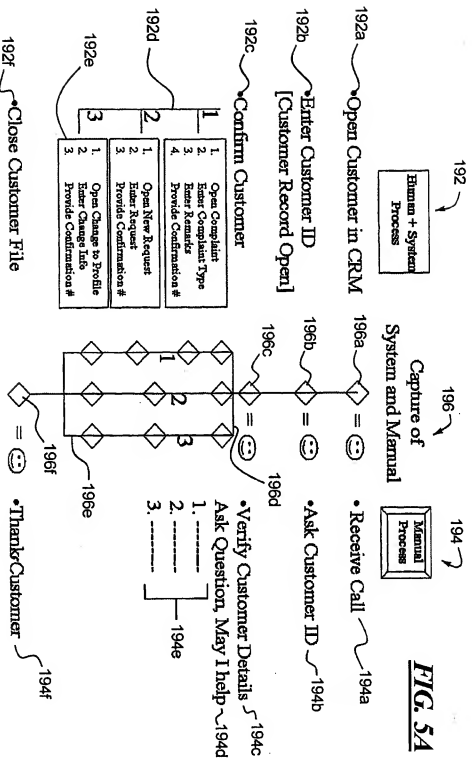
Replacement Sheet





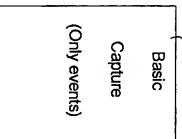
Replacement Sheet

FIG. 5A

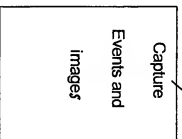


Replacement Sheet

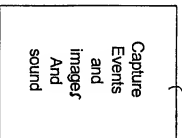
200



202



204



206

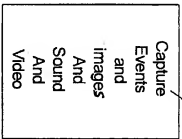


FIG. 6

Level-1 Many users
Capturing -As is process -To be process
Analysis of Profile of usage
Benchmarking
Process Intelligence

Level-2 Users< Level 1
Model -As is process -To be process
GAP analysis and Customer feedback

Level-3 Users<Level 2
Model -As is process -To be process
GAP analysis and Customer feedback
Best Practice

Level-4 Users<Level 3
Model -As is process -To be process
GAP analysis and Customer feedback
Best Practice

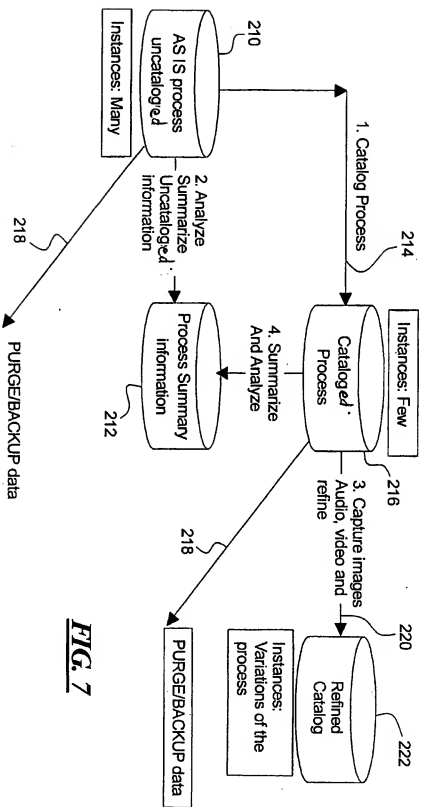
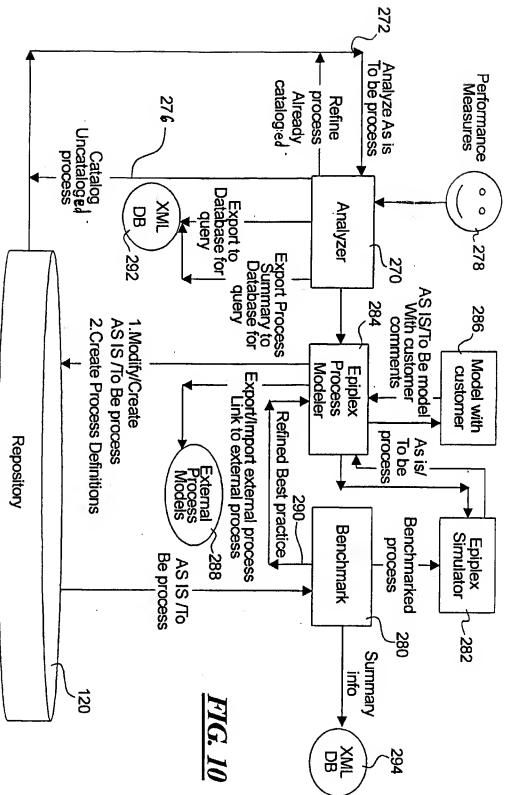


FIG. 7



310

Deploy Capture in Specific
Users machines

Capture files stored in a
repository

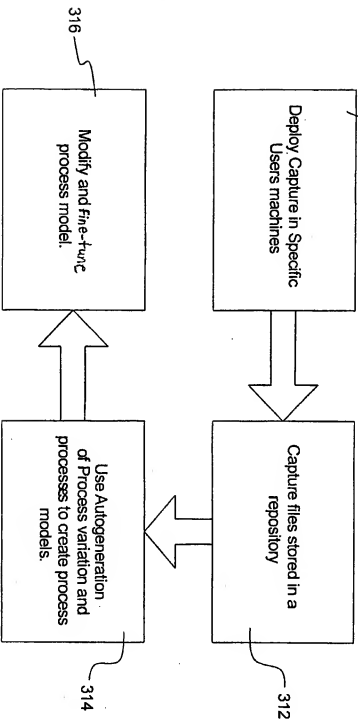
312

FIG. 15

316
Modify and fine-tune
process model.

314

Use Autogeneration
of Process variation and
processes to create process
models.



Replacement Sheet

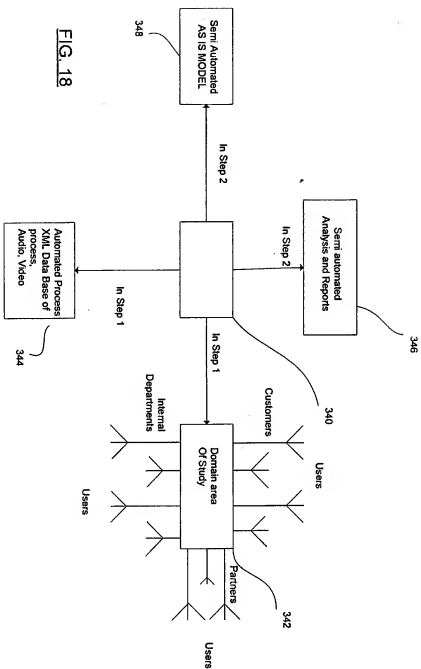


FIG. 18